October 23, 2006

Summary for the 10-20-06 E-Communities Steering Committee Meeting

Accomplishments

- Gained a shared understanding of the current state of available computer training and digital literacy in our area and agreed to some recommended upgrades
- Gained a shared understanding of the current state of web connectivity, access and applications and agreed to some recommended upgrades
- Agreed to a structure and logistics for two community events for receiving citizen input on how to improve our ability to be an inclusive e-community
- Agreed to a list of volunteers to help set up for the community events

Action List

<u>what</u>	<u>who</u>	<u>when</u>
Summarize the meeting notes	Todd	10-24-06
Send the notes to the steering committee members	Lillie	10-24-06
Make upgrades to the committee recommendations	Lillie, Larry	10-26-06
Hold a meeting to start setting up the event	Lillie	10-27-06

Next Meeting of Steering Committee:

Date: 11-17-06 Topics: - Event Set Up

Time: 12:00 – 1:30 PM Place: Maides Park

Debrief:

Positives: + Good food Upgrades: - Better attendance

+ On time, on track - People leaving early

+ On task

+ Well structured + Good reports

+ Agenda setting for event

Committee Report Recommendation Upgrades

(Add to the lists created by the committees)

Web Applications

- Create some school based applications for students (Elem., H.S.)
- Create checklists for how to get online and negotiate the web
- Create a pool of free computer tech support for new web users
- Community service organizations should expand their applications (ex. DSS)

Accessibility

- ID "best practices" from other areas doing e-community type initiatives and apply to Wilmington
- Use a stratified system for doing community surveys
- Put together a plan for using schools as survey distribution points
- Expand computer availability at the library (hour, locations, equipment)
- Include the bus routes on the new GIS map system

Connectivity

- Look at the methods being used in other cities (free, public, private and partnership)
- Look for corporate sponsorship opportunities for a wireless network

Training/Digital Literacy

- Increase the number of computer training scholarships at CFCC and UNCW
- Look for grant opportunities targeted at getting more computer trainers trained
- Take advantage of organizations like the library for on site training offerings
- Create more internships at the college and university for being a community computer trainer
- Advertise and connect people to web offerings like "gcflearnfree.org" (Goodwill)
- Advertise training opportunities provided by the NHC Senior Center
- Create a directory of training options and publish and distribute to target areas
- Look for opportunities to use QENO at UNCW as a resource

Community Event Discussion

What we Want to Find Out from Attendees

- Is improving computer skills and ability to access and use the internet have value?
- What is going on around them in terms of internet use and what are the obstacles to being able to use it effectively?
- What could be done to improve the ability to access and use the internet effectively?

Event Logistics

- Hold two events, one at the Community Boys and Girls Club and one at Brigade Boys and Girls Club
- Community Boys and Girls Club event on Dec, 2 from 11:00 to 1:00PM
- Brigade Boys and Girls Club event on Nov. 28 from 5:30 to 7:30PM
- Provide pizzas, drinks and snacks at both events
- Have give-a-ways/door prizes
- Try to get some form of entertainment for each event

Agenda Content Structure

- Explain what the internet is and how it can impact all people
 - Show specific ways that the internet can help to get jobs
 - Show the ability to gain information
 - Explain the new goals and expectations it drives for students
 - Share the basic computer skills now expected of students
- Explain the digital divide that is occurring across the country and how it can effect everyone
- Answer questions
- Break the group out and ask about obstacles and possible solutions
- Do a demonstration of how to use internet to apply for a job, access credit reports, access information
- Discuss the resources available in the community for training, and access to computers
- Highlight resource people at the event and their resource tables in the room
- Handout the survey to the group and ask to fill out and place in a box in the back of the room

Volunteer Committee to Set up Events (In addition to standing committee members)

Lillie Gray Peter Greer Alice Sheridan Macy McCrae.
Jennifer Griggs Raquel Wilson Jim Conway Randall Johnson
Kelly McNeil